

Collaborative design of a new delivery system: understanding different perspectives to optimise patient care

Research was completed to develop a new syringe that made injection of lanreotide autogel/depot easier than with the syringe available at the time.

Step 1: Consultation

Patients, caregivers and healthcare professionals were asked what improvements they would like to see made to the syringe.



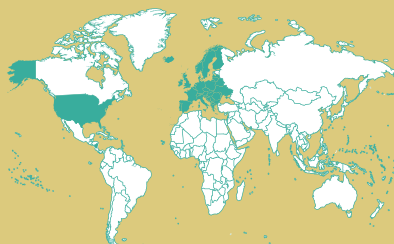
Feedback was collected on:

- the existing syringe
- different prototypes that were modified progressively

4 formative studies were completed

21 patients with GEP-NETs

34 patients with acromegaly



74 healthcare professionals

3 caregivers

Step 2: Collaborative re-design

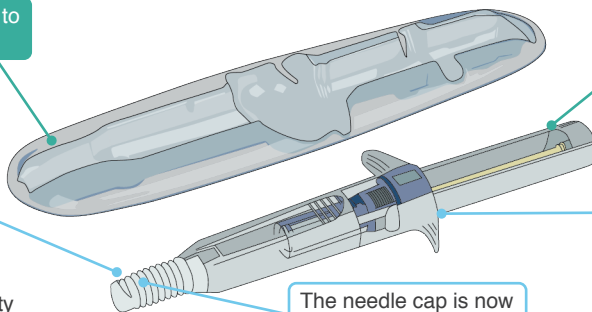
Based on the feedback received, improvements were made to the syringe design:

Thermoformed tray added to protect syringe before use

The needle cap is now ridged, and bigger* to help facilitate removal

Attributes:

- Improves handling
- Restricts needle visibility
- Ease of use
- Increases sturdiness



Plunger supports added

The flanges are larger* and are now curved with a textured grip

The needle cap is now white and opaque

*vs the previous syringe

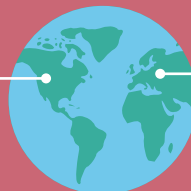
Step 3: Assessment and validation

All participants succeeded in delivering an injection properly and safely in the intended environment for the intended use.



Validation study

35 US healthcare professionals
(16 trained, 19 untrained)



33 European representatives of patients and caregivers

Conclusion

- The updated syringe met the aim of improving the lanreotide autogel/depot injection experience versus the currently available syringe
 - It is anticipated that these improvements will enhance patient care¹⁻³
- Patient experience with the new syringe will be further assessed